

## **Velo Max tours cancellation and refund policy**

We understand that life can throw us all some surprises now and then so we offer a cancellation policy that will protect you should the unexpected change your plans. Below are some guidelines for dealing with cancellations but we treat each cancellation on a case by case basis to ensure fairness.

- Cancellation 2 months or more prior to tour start date: 100% refund less \$100.00
- Cancellation between 1 month and 2 months before the tour start date: 75% refund
- Cancellation between 2 weeks and 1 month before the tour start date: 33% refund
- Cancellation within 2 weeks of the tour start date: based on circumstances